

<i>SERFF Tracking Number:</i>	<i>WAKE-126488368</i>	<i>State:</i>	<i>Arkansas</i>
<i>Filing Company:</i>	<i>The Order of United Commercial Travelers of America</i>	<i>State Tracking Number:</i>	<i>44836</i>
<i>Company Tracking Number:</i>	<i>CMMUCTOC09/10AR</i>		
<i>TOI:</i>	<i>MS06 Medicare Supplement - Other</i>	<i>Sub-TOI:</i>	<i>MS06.000 Medicare Supplement - Other</i>
<i>Product Name:</i>	<i>Medicare Supplement Outline 09/10</i>		
<i>Project Name/Number:</i>	<i>UCT/CMMUCTOC09/10AR</i>		

## Filing at a Glance

Company: The Order of United Commercial Travelers of America

Product Name: Medicare Supplement Outline 09/10  
 SERFF Tr Num: WAKE-126488368 State: Arkansas

TOI: MS06 Medicare Supplement - Other  
 SERFF Status: Closed-Approved-Closed State Tr Num: 44836

Sub-TOI: MS06.000 Medicare Supplement - Other  
 Co Tr Num: CMMUCTOC09/10AR State Status: Approved-Closed

Filing Type: Form	Reviewer(s): Stephanie Fowler
Authors: Toni Hess, Katlyn Gorman, Steve Keck, Chris Moser	Disposition Date: 03/17/2010
Date Submitted: 02/12/2010	Disposition Status: Approved-Closed

Implementation Date Requested: On Approval  
 State Filing Description: Implementation Date:

## General Information

Project Name: UCT	Status of Filing in Domicile: Not Filed
Project Number: CMMUCTOC09/10AR	Date Approved in Domicile:
Requested Filing Mode: Review & Approval	Domicile Status Comments: Not Required
Explanation for Combination/Other:	Market Type: Individual
Submission Type: New Submission	Group Market Size:
Overall Rate Impact:	Group Market Type:
Filing Status Changed: 03/17/2010	Explanation for Other Group Market Type:
	State Status Changed: 03/17/2010
Deemer Date:	Created By: Chris Moser
Submitted By: Chris Moser	Corresponding Filing Tracking Number:
Filing Description:	
RE: The Order of United Commercial Travelers of America	
NAIC Number: 56383	
FEIN Number: 31-4273120	

SUBMISSION

SERFF Tracking Number: WAKE-126488368 State: Arkansas  
Filing Company: The Order of United Commercial Travelers of America State Tracking Number: 44836  
Company Tracking Number: CMMUCTOC09/10AR  
TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other  
Product Name: Medicare Supplement Outline 09/10  
Project Name/Number: UCT/CMMUCTOC09/10AR

**Medicare Supplement – Outline of Coverage – Form Number: MSI OC 10 AR**

Wakely Actuarial Services, Inc. has been retained by The Order of United Commercial Travelers of America to file the above-captioned form on their behalf. We are requesting the review and approval of these forms. A letter of authorization is included for reference.

All required filing documents have been completed and are included with the filing.

The filing of this Medicare Supplement Outline of Coverage represents the annual filing of this outline as required by your state. This outline will be used with the Medicare Supplement Plans A, B, E, and F approved on 9/2/05 and Plan G approved on 6/6/06 and reflect the 2010 Medicare Deductibles/Coinsurance amounts and the applicable rates. Wakely Actuarial Services, Inc. appreciates the Department's time and consideration with this filing.

## Company and Contact

### Filing Contact Information

Christopher Moser, Compliance Analyst Chris.M.Moser@hesscc.com  
931 Clarmont Avenue 215-500-4269 [Phone]  
Bensalem, PA 19020

### Filing Company Information

(This filing was made by a third party - WAS01)

The Order of United Commercial Travelers of America	CoCode: 56383	State of Domicile: Ohio
1801 Watermark Drive, Suite 100	Group Code: -99	Company Type:
P.O. Box 159019	Group Name:	State ID Number:
COLUMBUS, OH 43215-8619	FEIN Number: 31-4273120	
(800) 848-0123 ext. [Phone]		

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## Filing Fees

Fee Required?	Yes
Fee Amount:	\$50.00
Retaliatory?	Yes
Fee Explanation:	1 Form - \$50.00

SERFF Tracking Number: WAKE-126488368 State: Arkansas  
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Per Company: No

COMPANY	AMOUNT	DATE PROCESSED	TRANSACTION #
The Order of United Commercial Travelers of America	\$50.00	02/12/2010	34159910

SERFF Tracking Number: WAKE-126488368 State: Arkansas  
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Company Tracking Number: CMMUCTOC09/10AR  
TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other  
Product Name: Medicare Supplement Outline 09/10  
Project Name/Number: UCT/CMMUCTOC09/10AR

## Correspondence Summary

### Dispositions

Status	Created By	Created On	Date Submitted
Approved-Closed	Stephanie Fowler	03/17/2010	03/17/2010

<i>SERFF Tracking Number:</i>	<i>WAKE-126488368</i>	<i>State:</i>	<i>Arkansas</i>
<i>Filing Company:</i>	<i>The Order of United Commercial Travelers of America</i>	<i>State Tracking Number:</i>	<i>44836</i>
<i>Company Tracking Number:</i>	<i>CMMUCTOC09/10AR</i>		
<i>TOI:</i>	<i>MS06 Medicare Supplement - Other</i>	<i>Sub-TOI:</i>	<i>MS06.000 Medicare Supplement - Other</i>
<i>Product Name:</i>	<i>Medicare Supplement Outline 09/10</i>		
<i>Project Name/Number:</i>	<i>UCT/CMMUCTOC09/10AR</i>		

## Disposition

Disposition Date: 03/17/2010

Implementation Date:

Status: Approved-Closed

Comment:

Rate data does NOT apply to filing.

SERFF Tracking Number:	WAKE-126488368	State:	Arkansas
Filing Company:	The Order of United Commercial Travelers of America	State Tracking Number:	44836
Company Tracking Number:	CMMUCTOC09/10AR		
TOI:	MS06 Medicare Supplement - Other	Sub-TOI:	MS06.000 Medicare Supplement - Other
Product Name:	Medicare Supplement Outline 09/10		
Project Name/Number:	UCT/CMMUCTOC09/10AR		

Schedule	Schedule Item	Schedule Item Status	Public Access
Supporting Document	Flesch Certification	Accepted for Informational Purposes	Yes
Supporting Document	Application		Yes
Supporting Document	Health - Actuarial Justification		Yes
Supporting Document	Outline of Coverage		Yes
Form	Medicare Supplement Outline of Coverage	Approved	Yes

SERFF Tracking Number: WAKE-126488368 State: Arkansas

Filing Company: The Order of United Commercial Travelers of America State Tracking Number: 44836

Company Tracking Number: CMMUCTOC09/10AR

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Outline 09/10

Project Name/Number: UCT/CMMUCTOC09/10AR

## Form Schedule

### Lead Form Number:

Schedule Item	Form Number	Form Type	Form Name	Action	Action Specific Data	Readability	Attachment
Approved 03/17/2010	MSI OC 10 AR	Outline of Coverage	Medicare Supplement Outline of Coverage	Initial		46.900	MSI OC 10 AR.pdf

## Outline of Medicare Supplement Coverage – Cover Page: 1 of 2

### Benefit Plans A, B, E, F and G

These charts show the benefits included in each Medicare supplement plans.  
Every company must make available Plan “A”. Some plans may not be available in your state.

### See Outlines of Coverage sections for details about ALL plans.

**Basic Benefits for Plans A-J:**

Hospitalization: Part A coinsurance plus coverage for 365 additional days after Medicare benefits end.  
Medical Expenses: Part B coinsurance (generally 20% of Medicare-approved expenses) or copayments for hospital outpatient services.  
Blood: First three pints of blood each year.

A	B	C	D	E	F	F*	G	H	I	J	J*
Basic Benefits	Basic Benefits	Basic Benefits	Basic Benefits	Basic Benefits	Basic Benefits	Basic Benefits	Basic Benefits	Basic Benefits	Basic Benefits	Basic Benefits	Basic Benefits
		Skilled Nursing Facility Coinsurance	Skilled Nursing Facility Coinsurance	Skilled Nursing Facility Coinsurance	Skilled Nursing Facility Coinsurance	Skilled Nursing Facility Coinsurance	Skilled Nursing Facility Coinsurance	Skilled Nursing Facility Coinsurance	Skilled Nursing Facility Coinsurance	Skilled Nursing Facility Coinsurance	Skilled Nursing Facility Coinsurance
	Part A Deductible	Part A Deductible	Part A Deductible	Part A Deductible	Part A Deductible	Part A Deductible	Part A Deductible	Part A Deductible	Part A Deductible	Part A Deductible	Part A Deductible
		Part B Deductible			Part B Deductible					Part B Deductible	
					Part B Excess (100%)	Part B Excess (80%)			Part B Excess (100%)	Part B Excess (100%)	
		Foreign Travel Emergency	Foreign Travel Emergency	Foreign Travel Emergency	Foreign Travel Emergency	Foreign Travel Emergency	Foreign Travel Emergency	Foreign Travel Emergency	Foreign Travel Emergency	Foreign Travel Emergency	Foreign Travel Emergency
			At-Home Recovery			At-Home Recovery			At-Home Recovery	At-Home Recovery	
				Preventive Care NOT covered by Medicare						Preventive Care NOT covered by Medicare	

\* Plans F and J also have an option called a high deductible Plan F and a high deductible Plan J. These high deductible plans pay the same or offer the same benefits as Plans F and J after one has paid a calendar year \$2,000 deductible. Benefits from high deductible Plans F and J will not begin until out-of-pocket expenses are \$2,000. Out-of-pocket expenses for this deductible are expenses that would ordinarily be paid by the policy. These expenses include the Medicare Deductibles for Part A and Part B, but does not include, in Plan J, the plan’s separate prescription drug deductible or, in Plans F and J, the plan’s separate foreign emergency deductible.





## Outline of Medicare Supplement Coverage – Cover Page 2

**Basic Benefits for Plans K and L include similar services as plans A-J, but cost-sharing for the basic benefits is at different levels.**

<b>J</b>	<b>K**</b>	<b>L**</b>
Basic Benefits	100% of Part A Hospitalization Coinsurance plus coverage for 365 Days after Medicare Benefits End  50% Hospice cost-sharing  50% of Medicare-eligible expenses for the first three pints of blood  50% Part B Coinsurance, except 100% Coinsurance for Part B Preventive Services	100% of Part A Hospitalization Coinsurance plus coverage for 365 Days after Medicare Benefits End  75% Hospice cost-sharing  75% of Medicare-eligible expenses for the first three pints of blood  75% Part B Coinsurance, except 100% Coinsurance for Part B Preventive Services
Skilled Nursing Coinsurance	50% Skilled Nursing Facility Coinsurance	75% Skilled Nursing Facility Coinsurance
Part A Deductible	50% Part A Deductible	75% Part A Deductible
Part B Deductible		
Part B Excess (100%)		
Foreign Travel Emergency		
At-Home Recovery		
Preventative Care NOT covered by Medicare		
	\$4,620 Out of Pocket Annual Limit ***	\$2,310 Out of Policy Annual Limit ***

**\*\* Plans K and L provide for different cost-sharing for items and services than Plans A-J.**

**Once you reach the annual limit, the plans pays 100% of the Medicare copayments, coinsurances, and deductibles for the rest of the calendar year. The out-of-pocket annual limit does NOT include charges from your provider that exceed Medicare-approved amounts, called “Excess Charges.” You will be responsible for paying excess charges.**

**\*\*\* The out-of-pocket annual limit will increase each year for inflation.**

**See Outlines of Coverage for details and exceptions.**



## Annual Premium Rates for use in Arkansas

All Ages	Plan A		Plan B		Plan E		Plan F		Plan G	
	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
Non-Smoker Rates for Zip Code 722	\$2,035.83	\$2,035.83	\$3,116.09	\$3,116.09	\$2,155.93	\$2,155.93	\$2,491.78	\$2,491.78	\$2,205.12	\$2,205.12
Smoker Rates for Zip Code 722	\$2,035.83	\$2,035.83	\$3,116.09	\$3,116.09	\$2,695.33	\$2,695.33	\$3,116.00	\$3,116.00	\$2,753.01	\$2,753.01
Non-Smoker Rates for Zip Codes 720, 721	\$2,035.83	\$2,035.83	\$3,116.09	\$3,116.09	\$1,940.34	\$1,940.34	\$2,242.60	\$2,242.60	\$1,984.61	\$1,984.61
Smoker Rates for Zip Codes 720, 721	\$2,035.83	\$2,035.83	\$3,116.09	\$3,116.09	\$2,425.80	\$2,425.80	\$2,804.40	\$2,804.40	\$2,477.71	\$2,477.71
Non-Smoker Rates for All Zip Codes Except 720-722	\$2,035.83	\$2,035.83	\$3,116.09	\$3,116.09	\$1,832.54	\$1,832.54	\$2,118.01	\$2,118.01	\$1,874.35	\$1,874.35
Smoker Rates for All Zip Codes Except 720-722	\$2,035.83	\$2,035.83	\$3,116.09	\$3,116.09	\$2,291.03	\$2,291.03	\$2,648.60	\$2,648.60	\$2,340.06	\$2,340.06



### Semi-Annual Premium Rates for use in Arkansas

All Ages	Plan A		Plan B		Plan E		Plan F		Plan G	
	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
Non-Smoker Rates for Zip Code 722	\$1,048.45	\$1,048.45	\$1,604.79	\$1,604.79	\$1,110.30	\$1,110.30	\$1,283.27	\$1,283.27	\$1,135.64	\$1,135.64
Smoker Rates for Zip Code 722	\$1,048.45	\$1,048.45	\$1,604.79	\$1,604.79	\$1,388.09	\$1,388.09	\$1,604.74	\$1,604.74	\$1,417.80	\$1,417.80
Non-Smoker Rates for Zip Codes 720, 721	\$1,048.45	\$1,048.45	\$1,604.79	\$1,604.79	\$999.27	\$999.27	\$1,154.94	\$1,154.94	\$1,022.07	\$1,022.07
Smoker Rates for Zip Codes 720, 721	\$1,048.45	\$1,048.45	\$1,604.79	\$1,604.79	\$1,249.29	\$1,249.29	\$1,444.27	\$1,444.27	\$1,276.02	\$1,276.02
Non-Smoker Rates for All Zip Codes Except 720-722	\$1,048.45	\$1,048.45	\$1,604.79	\$1,604.79	\$943.76	\$943.76	\$1,090.78	\$1,090.78	\$965.29	\$965.29
Smoker Rates for All Zip Codes Except 720-722	\$1,048.45	\$1,048.45	\$1,604.79	\$1,604.79	\$1,179.88	\$1,179.88	\$1,364.03	\$1,364.03	\$1,205.13	\$1,205.13



### Quarterly Premium Rates for use in Arkansas

All Ages	Plan A		Plan B		Plan E		Plan F		Plan G	
	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
Non-Smoker Rates for Zip Code 722	\$534.41	\$534.41	\$817.97	\$817.97	\$565.93	\$565.93	\$654.09	\$654.09	\$578.84	\$578.84
Smoker Rates for Zip Code 722	\$534.41	\$534.41	\$817.97	\$817.97	\$707.52	\$707.52	\$817.95	\$817.95	\$722.67	\$722.67
Non-Smoker Rates for Zip Codes 720, 721	\$534.41	\$534.41	\$817.97	\$817.97	\$509.34	\$509.34	\$588.68	\$588.68	\$520.96	\$520.96
Smoker Rates for Zip Codes 720, 721	\$534.41	\$534.41	\$817.97	\$817.97	\$636.77	\$636.77	\$736.16	\$736.16	\$650.40	\$650.40
Non-Smoker Rates for All Zip Codes Except 720-722	\$534.41	\$534.41	\$817.97	\$817.97	\$481.04	\$481.04	\$555.98	\$555.98	\$492.02	\$492.02
Smoker Rates for All Zip Codes Except 720-722	\$534.41	\$534.41	\$817.97	\$817.97	\$601.40	\$601.40	\$695.26	\$695.26	\$614.27	\$614.27



### EFT Monthly Premium Rates for use in Arkansas

All Ages	Plan A		Plan B		Plan E		Plan F		Plan G	
	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
Non-Smoker Rates for Zip Code 722	\$169.65	\$169.65	\$259.66	\$259.66	\$179.65	\$179.65	\$207.64	\$207.64	\$183.75	\$183.75
Smoker Rates for Zip Code 722	\$169.65	\$169.65	\$259.66	\$259.66	\$224.60	\$224.60	\$259.66	\$259.66	\$229.41	\$229.41
Non-Smoker Rates for Zip Codes 720, 721	\$169.65	\$169.65	\$259.66	\$259.66	\$161.69	\$161.69	\$186.88	\$186.88	\$165.38	\$165.38
Smoker Rates for Zip Codes 720, 721	\$169.65	\$169.65	\$259.66	\$259.66	\$202.14	\$202.14	\$233.69	\$233.69	\$206.47	\$206.47
Non-Smoker Rates for All Zip Codes Except 720-722	\$169.65	\$169.65	\$259.66	\$259.66	\$152.71	\$152.71	\$176.49	\$176.49	\$156.19	\$156.19
Smoker Rates for All Zip Codes Except 720-722	\$169.65	\$169.65	\$259.66	\$259.66	\$190.91	\$190.91	\$220.71	\$220.71	\$195.00	\$195.00



### Direct Monthly Premium Rates for use in Arkansas

All Ages	Plan A		Plan B		Plan E		Plan F		Plan G	
	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
Non-Smoker Rates for Zip Code 722	\$203.58	\$203.58	\$311.61	\$311.61	\$215.59	\$215.59	\$249.18	\$249.18	\$220.51	\$220.51
Smoker Rates for Zip Code 722	\$203.58	\$203.58	\$311.61	\$311.61	\$269.53	\$269.53	\$311.60	\$311.60	\$275.30	\$275.30
Non-Smoker Rates for Zip Codes 720, 721	\$203.58	\$203.58	\$311.61	\$311.61	\$194.03	\$194.03	\$224.26	\$224.26	\$198.46	\$198.46
Smoker Rates for Zip Codes 720, 721	\$203.58	\$203.58	\$311.61	\$311.61	\$242.58	\$242.58	\$280.44	\$280.44	\$247.77	\$247.77
Non-Smoker Rates for All Zip Codes Except 720-722	\$203.58	\$203.58	\$311.61	\$311.61	\$183.25	\$183.25	\$211.80	\$211.80	\$187.44	\$187.44
Smoker Rates for All Zip Codes Except 720-722	\$203.58	\$203.58	\$311.61	\$311.61	\$229.10	\$229.10	\$264.86	\$264.86	\$234.01	\$234.01

## **PREMIUM INFORMATION**

We, The Order of United Commercial Travelers of America, can only raise your premium if we raise the premium for all policies like yours in this State. Premiums are based on your issue age.

## **DISCLOSURES**

Use this outline to compare benefits and premiums among policies.

## **READ YOUR POLICY VERY CAREFULLY**

This is only an outline describing your policy's most important features. The policy is your insurance contract. You must read the policy itself to understand all of the rights and duties of both you and your insurance company.

## **RIGHT TO RETURN POLICY**

If you find that you are not satisfied with your policy, you may return it to: The Order of United Commercial Travelers of America, 1801 Watermark Drive, Suite 100, P.O. Box 159019, Columbus, Ohio 43215-8619, or to the representative through whom the policy was purchased. If you send the policy back to us within 30 days after you receive it, we will treat the policy as if it had never been issued and return all of your payments.

## **POLICY REPLACEMENT**

If you are replacing another health insurance policy, do **NOT** cancel it until you have actually received your new policy and are sure you want to keep it.

## **NOTICE**

This policy may not fully cover all of your medical costs.

Neither The Order of United Commercial Travelers of America nor its agents are connected with Medicare.

This outline of coverage does not give all of the details of Medicare coverage. Contact your local Social Security Office or consult *Medicare & You* for more details.

## **COMPLETE ANSWERS ARE VERY IMPORTANT**

When you fill out the application for the new policy, be sure to answer truthfully and completely all questions about your medical and health history. The company may cancel your policy and refuse to pay any claims if you leave out or falsify important medical information.

Review the application carefully before you sign it. Be certain that all information has been properly recorded.

**PLAN A**

**MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD**

\* A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN A PAYS	YOU PAY
<b>HOSPITALIZATION*</b> Semi-private room and board, general nursing and miscellaneous services and supplies: First 60 days 61 <sup>st</sup> - 90 <sup>th</sup> day 91 <sup>st</sup> day and after: - While using 60 lifetime reserve days - Once lifetime reserve days are used: - Additional 365 days  - Beyond the additional 365 days	 All but \$1,100 All but \$275 a day  All but \$550 a day  \$0  \$0	 \$0 \$275 a day  \$550 a day  100% of Medicare Eligible Expenses \$0	 \$1,100 (Part A Deductible) \$0  \$0  \$0**  All costs
<b>SKILLED NURSING FACILITY CARE*</b> You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital: First 20 days 21 <sup>st</sup> - 100 <sup>th</sup> day 101 <sup>st</sup> day and after	 All approved amounts All but \$137.50 a day \$0	 \$0 \$0 \$0	 \$0 Up to \$137.50 a day All costs
<b>BLOOD</b> First 3 pints Additional amounts	 \$0 100%	 3 pints \$0	 \$0 \$0
<b>HOSPICE CARE</b> Available as long as your doctor certifies that you are terminally ill and you elect to receive these services	All but very limited coinsurance for outpatient drugs and inpatient respite care	 \$0	 Balance

**\*\*NOTICE: When your Medicare Part A hospital benefits are exhausted, we stand in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.**



**PLAN A**

**MEDICARE (PART B) – MEDICAL SERVICES – PER CALENDAR YEAR**

\* Once you have been billed \$155 of Medicare Approved Amounts for covered services (which are noted with an asterisk), your Part B Deductible will have been met for the calendar year.

SERVICES	MEDICARE PAYS	PLAN A PAYS	YOU PAY
<b>MEDICAL EXPENSES – IN OR OUT OF THE HOSPITAL AND OUTPATIENT HOSPITAL TREATMENT</b> , such as Physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests, durable medical equipment: First \$155 of Medicare Approved Amounts* Remainder of Medicare Approved Amounts	   \$0  Generally 80%	   \$0  Generally 20%	   \$155 (Part B Deductible)  \$0
<b>Part B Excess Charges</b> (Above Medicare Approved Amounts)	\$0	\$0	All costs
<b>BLOOD</b> First 3 pints Next \$155 of Medicare Approved Amounts* Remainder of Medicare Approved Amounts	 \$0 \$0 80%	 All costs \$0 20%	 \$0 \$155 (Part B Deductible) \$0
<b>CLINICAL LABORATORY SERVICES – TESTS FOR DIAGNOSTIC SERVICES</b>	100%	\$0	\$0

**MEDICARE (PARTS A & B)**

SERVICES	MEDICARE PAYS	PLAN A PAYS	YOU PAY
<b>HOME HEALTH CARE MEDICARE APPROVED SERVICES</b> - Medically necessary skilled care services and medical supplies - Durable medical equipment First \$155 of Medicare Approved Amounts* Remainder of Medicare Approved Amounts	 100%  \$0  80%	 \$0  \$0  20%	 \$0  \$155 (Part B Deductible)  \$0

## PLAN B

### MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD

\* A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN B PAYS	YOU PAY
<b>HOSPITALIZATION*</b> Semi-private room and board, general nursing and miscellaneous services and supplies: First 60 days 61 <sup>st</sup> - 90 <sup>th</sup> day 91 <sup>st</sup> day and after: - While using 60 lifetime reserve days - Once lifetime reserve days are used: - Additional 365 days  - Beyond the additional 365 days	 All but \$1,100 All but \$275 a day  All but \$550 a day  \$0  \$0	 \$1,100 (Part A Deductible) \$275 a day  \$550 a day  100% of Medicare Eligible Expenses \$0	 \$0 \$0  \$0  \$0**  All costs
<b>SKILLED NURSING FACILITY CARE*</b> You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital: First 20 days 21 <sup>st</sup> - 100 <sup>th</sup> day 101 <sup>st</sup> day and after	 All approved amounts All but \$137.50 a day \$0	 \$0 \$0 \$0	 \$0 Up to \$137.50 a day All costs
<b>BLOOD</b> First 3 pints Additional amounts	 \$0 100%	 3 pints \$0	 \$0 \$0
<b>HOSPICE CARE</b> Available as long as your doctor certifies that you are terminally ill and you elect to receive these services	All but very limited coinsurance for outpatient drugs and inpatient respite care	 \$0	 Balance

**\*\* NOTICE: When your Medicare Part A hospital benefits are exhausted, we stand in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.**

**PLAN B**

**MEDICARE (PART B) – MEDICAL SERVICES – PER CALENDAR YEAR**

\* Once you have been billed \$155 of Medicare Approved Amounts for covered services (which are noted with an asterisk), your Part B Deductible will have been met for the calendar year.

SERVICES	MEDICARE PAYS	PLAN B PAYS	YOU PAY
<b>MEDICAL EXPENSES – IN OR OUT OF THE HOSPITAL AND OUTPATIENT HOSPITAL TREATMENT</b> , such as Physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests, durable medical equipment: First \$155 of Medicare Approved Amounts*	\$0	\$0	\$155 (Part B Deductible)
Remainder of Medicare Approved Amounts	Generally 80%	Generally 20%	\$0
<b>Part B Excess Charges</b> (Above Medicare Approved Amounts)	\$0	\$0	All costs
<b>BLOOD</b> First 3 pints	\$0	All costs	\$0
Next \$155 of Medicare Approved Amounts*	\$0	\$0	\$155 (Part B Deductible)
Remainder of Medicare Approved Amounts	80%	20%	\$0
<b>CLINICAL LABORATORY SERVICES – TESTS FOR DIAGNOSTIC SERVICES</b>	100%	\$0	\$0

**MEDICARE (PARTS A & B)**

SERVICES	MEDICARE PAYS	PLAN B PAYS	YOU PAY
<b>HOME HEALTH CARE MEDICARE APPROVED SERVICES</b> - Medically necessary skilled care services and medical supplies - Durable medical equipment	100%	\$0	\$0
First \$155 of Medicare Approved Amounts*	\$0	\$0	\$155 (Part B Deductible)
Remainder of Medicare Approved Amounts	80%	20%	\$0

## PLAN E

### MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD

\* A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN E PAYS	YOU PAY
<b>HOSPITALIZATION*</b> Semi-private room and board, general nursing and miscellaneous services and supplies: First 60 days 61 <sup>st</sup> - 90 <sup>th</sup> day 91 <sup>st</sup> day and after: - While using 60 lifetime reserve days - Once lifetime reserve days are used: - Additional 365 days  - Beyond the additional 365 days	 All but \$1,100 All but \$275 a day  All but \$550 a day  \$0  \$0	 \$1,100 (Part A Deductible) \$275 a day  \$550 a day  100% of Medicare Eligible Expenses \$0	 \$0 \$0  \$0  \$0**  All costs
<b>SKILLED NURSING FACILITY CARE*</b> You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital: First 20 days 21 <sup>st</sup> - 100 <sup>th</sup> day 101 <sup>st</sup> day and after	 All approved amounts All but \$137.50 a day \$0	 \$0 Up to \$137.50 a day \$0	 \$0 \$0 All costs
<b>BLOOD</b> First 3 pints Additional amounts	 \$0 100%	 3 pints \$0	 \$0 \$0
<b>HOSPICE CARE</b> Available as long as your doctor certifies that you are terminally ill and you elect to receive these services	All but very limited coinsurance for outpatient drugs and inpatient respite care	 \$0	 Balance

**\*\*NOTICE:** When your Medicare Part A hospital benefits are exhausted, we stand in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

**PLAN E**

**MEDICARE (PART B) – MEDICAL SERVICES – PER CALENDAR YEAR**

\* Once you have been billed \$155 of Medicare Approved Amounts for covered services (which are noted with an asterisk), your Part B Deductible will have been met for the calendar year.

SERVICES	MEDICARE PAYS	PLAN E PAYS	YOU PAY
<b>MEDICAL EXPENSES – IN OR OUT OF THE HOSPITAL AND OUTPATIENT HOSPITAL TREATMENT</b> , such as Physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests, durable medical equipment: First \$155 of Medicare Approved Amounts* Remainder of Medicare Approved Amounts	   \$0  Generally 80%	   \$0  Generally 20%	   \$155 (Part B Deductible)  \$0
<b>Part B Excess Charges</b> (Above Medicare Approved Amounts)	\$0	\$0	All costs
<b>BLOOD</b> First 3 pints Next \$155 of Medicare Approved Amounts* Remainder of Medicare Approved Amounts	 \$0 \$0 80%	 All costs \$0 20%	 \$0 \$155 (Part B Deductible) \$0
<b>CLINICAL LABORATORY SERVICES – TESTS FOR DIAGNOSTIC SERVICES</b>	100%	\$0	\$0

**MEDICARE (PARTS A & B)**

SERVICES	MEDICARE PAYS	PLAN E PAYS	YOU PAY
<b>HOME HEALTH CARE MEDICARE APPROVED SERVICES</b> - Medically necessary skilled care services and medical supplies - Durable medical equipment First \$155 of Medicare Approved Amounts* Remainder of Medicare Approved Amounts	   100%  \$0  80%	   \$0  \$0  20%	   \$0  \$155 (Part B Deductible)  \$0

**PLAN E**  
**OTHER BENEFITS – NOT COVERED BY MEDICARE**

<b>SERVICES</b>	<b>MEDICARE PAYS</b>	<b>PLAN E PAYS</b>	<b>YOU PAY</b>
<b>FOREIGN TRAVEL – NOT COVERED BY MEDICARE</b> Medically necessary emergency care services beginning during the first 60 days of each trip outside the USA First \$250 each calendar year Remainder of charges	  \$0 \$0	  \$0 80% to a lifetime maximum benefit of \$50,000	  \$250 20% and amounts over the \$50,000 lifetime maximum
<b>*PREVENTIVE MEDICAL CARE BENEFIT – NOT COVERED BY MEDICARE</b> Some annual physical and preventative tests and services administered or ordered by your doctor when not covered by Medicare First \$120 each calendar year Additional Charges	  \$0 \$0	  \$120 \$0	  \$0 All costs

**PLAN F**

**MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD**

\* A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN F PAYS	YOU PAY
<b>HOSPITALIZATION*</b> Semi-private room and board, general nursing and miscellaneous services and supplies: First 60 days 61 <sup>st</sup> - 90 <sup>th</sup> day 91 <sup>st</sup> day and after: - While using 60 lifetime reserve days - Once lifetime reserve days are used: - Additional 365 days  - Beyond the additional 365 days	 All but \$1,100 All but \$275 a day  All but \$550 a day  \$0  \$0	 \$1,100 (Part A Deductible) \$275 a day  \$550 a day  100% of Medicare Eligible Expenses \$0	 \$0 \$0  \$0  \$0**  All costs
<b>SKILLED NURSING FACILITY CARE*</b> You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital: First 20 days 21 <sup>st</sup> - 100 <sup>th</sup> day 101 <sup>st</sup> day and after	 All approved amounts All but \$137.50 a day \$0	 \$0 Up to \$137.50 a day \$0	 \$0 \$0 All costs
<b>BLOOD</b> First 3 pints Additional amounts	 \$0 100%	 3 pints \$0	 \$0 \$0
<b>HOSPICE CARE</b> Available as long as your doctor certifies that you are terminally ill and you elect to receive these services	All but very limited coinsurance for outpatient drugs and inpatient respite care	 \$0	 Balance

**\*\*NOTICE: When your Medicare Part A hospital benefits are exhausted, we stand in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.**

**PLAN F**

**MEDICARE (PART B) – MEDICAL SERVICES – PER CALENDAR YEAR**

\* Once you have been billed \$155 of Medicare Approved Amounts for covered services (which are noted with an asterisk), your Part B Deductible will have been met for the calendar year.

SERVICES	MEDICARE PAYS	PLAN F PAYS	YOU PAY
<b>MEDICAL EXPENSES – IN OR OUT OF THE HOSPITAL AND OUTPATIENT HOSPITAL TREATMENT</b> , such as Physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests, durable medical equipment: First \$155 of Medicare Approved Amounts* Remainder of Medicare Approved Amounts	\$0 Generally 80%	\$155 (Part B Deductible) Generally 20%	\$0 \$0
<b>Part B Excess Charges</b> (Above Medicare Approved Amounts)	\$0	100%	\$0
<b>BLOOD</b> First 3 pints Next \$155 of Medicare Approved Amounts* Remainder of Medicare Approved Amounts	\$0 \$0 80%	All costs \$155 (Part B Deductible) 20%	\$0 \$0 \$0
<b>CLINICAL LABORATORY SERVICES – TESTS FOR DIAGNOSTIC SERVICES</b>	100%	\$0	\$0

**MEDICARE (PARTS A & B)**

<b>HOME HEALTH CARE MEDICARE APPROVED SERVICES</b> - Medically necessary skilled care services and medical supplies - Durable medical equipment First \$155 of Medicare Approved Amounts* Remainder of Medicare Approved Amounts	100% \$0 80%	\$0 \$155 (Part B Deductible) 20%	\$0 \$0 \$0
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**OTHER BENEFITS – NOT COVERED BY MEDICARE**

<b>FOREIGN TRAVEL – NOT COVERED BY MEDICARE</b> Medically necessary emergency care services beginning during the first 60 days of each trip outside the USA First \$250 each calendar year Remainder of charges	\$0 \$0	\$0 80% to a lifetime maximum benefit of \$50,000	\$250 20% and amounts over the \$50,000 lifetime maximum
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## PLAN G

### MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD

\* A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN G PAYS	YOU PAY
<b>HOSPITALIZATION*</b> Semi-private room and board, general nursing and miscellaneous services and supplies: First 60 days 61 <sup>st</sup> - 90 <sup>th</sup> day 91 <sup>st</sup> day and after: - While using 60 lifetime reserve days - Once lifetime reserve days are used: - Additional 365 days  - Beyond the additional 365 days	 All but \$1,100 All but \$275 a day  All but \$550 a day  \$0  \$0	 \$1,100 (Part A Deductible) \$275 a day  \$550 a day  100% of Medicare Eligible Expenses \$0	 \$0 \$0  \$0  \$0**  All costs
<b>SKILLED NURSING FACILITY CARE*</b> You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital: First 20 days 21 <sup>st</sup> - 100 <sup>th</sup> day 101 <sup>st</sup> day and after	 All approved amounts All but \$137.50 a day \$0	 \$0 Up to \$137.50 a day \$0	 \$0 \$0 All costs
<b>BLOOD</b> First 3 pints Additional amounts	 \$0 100%	 3 pints \$0	 \$0 \$0
<b>HOSPICE CARE</b> Available as long as your doctor certifies that you are terminally ill and you elect to receive these services	All but very limited coinsurance for outpatient drugs and inpatient respite care	 \$0	 Balance

**\*\*NOTICE:** When your Medicare Part A hospital benefits are exhausted, we stand in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

**PLAN G**

**MEDICARE (PART B) – MEDICAL SERVICES – PER CALENDAR YEAR**

\* Once you have been billed \$155 of Medicare Approved Amounts for covered services (which are noted with an asterisk), your Part B Deductible will have been met for the calendar year.

SERVICES	MEDICARE PAYS	PLAN G PAYS	YOU PAY
<b>MEDICAL EXPENSES – IN OR OUT OF THE HOSPITAL AND OUTPATIENT HOSPITAL TREATMENT</b> , such as Physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests, durable medical equipment: First \$155 of Medicare Approved Amounts* Remainder of Medicare Approved Amounts	 \$0 Generally 80%	 \$0 Generally 20%	 \$155 (Part B Deductible) \$0
<b>Part B Excess Charges</b> (Above Medicare Approved Amounts)	\$0	80%	20%
<b>BLOOD</b> First 3 pints Next \$155 of Medicare Approved Amounts* Remainder of Medicare Approved Amounts	\$0 \$0 80%	All costs \$0 20%	\$0 \$155 (Part B Deductible) \$0
<b>CLINICAL LABORATORY SERVICES – TESTS FOR DIAGNOSTIC SERVICES</b>	100%	\$0	\$0

**PLAN G  
MEDICARE (PARTS A & B)**

SERVICES	MEDICARE PAYS	PLAN G PAYS	YOU PAY
<b>HOME HEALTH CARE MEDICARE APPROVED SERVICES</b>			
- Medically necessary skilled care services and medical supplies	100%	\$0	\$0
- Durable medical equipment			
First \$155 of Medicare Approved Amounts*	\$0	\$0	\$155 (Part B Deductible)
Remainder of Medicare Approved Amounts	80%	20%	\$0
<b>AT-HOME RECOVERY SERVICES – NOT COVERED BY MEDICARE</b>			
Home care certified by your doctor, for personal care during recovery from an injury or sickness for which Medicare approved a Home Care Treatment Plan			
- Benefit for each visit	\$0	Actual charges to \$40 a visit	Balance
- Number of visits covered (Must be received within 8 weeks of last Medicare Approved visit)	\$0	Up to the number of Medicare Approved visits, not to exceed 7 each week.	
- Calendar year maximum	\$0	\$1,600	

**OTHER BENEFITS – NOT COVERED BY MEDICARE**

<b>FOREIGN TRAVEL – NOT COVERED BY MEDICARE</b>			
Medically necessary emergency care services beginning during the first 60 days of each trip outside the USA			
First \$250 each calendar year	\$0	\$0	\$250
Remainder of charges	\$0	80% to a lifetime maximum benefit of \$50,000	20% and amounts over the \$50,000 lifetime maximum

SERFF Tracking Number:	WAKE-126488368	State:	Arkansas
Filing Company:	The Order of United Commercial Travelers of America	State Tracking Number:	44836
Company Tracking Number:	CMMUCTOC09/10AR		
TOI:	MS06 Medicare Supplement - Other	Sub-TOI:	MS06.000 Medicare Supplement - Other
Product Name:	Medicare Supplement Outline 09/10		
Project Name/Number:	UCT/CMMUCTOC09/10AR		

## Supporting Document Schedules

	<b>Item Status:</b>	<b>Status</b>
<b>Satisfied - Item:</b>	Flesch Certification	<b>Date:</b>
	Accepted for Informational Purposes	03/17/2010

### Comments:

### Attachments:

Read Cert 2-11-10.pdf  
 CONS NOTE.do.pdf  
 Arkansas Rule 19.pdf  
 Arkansas Rule 49.pdf

	<b>Item Status:</b>	<b>Status</b>
<b>Bypassed - Item:</b>	Application	<b>Date:</b>
<b>Bypass Reason:</b>	Not Applicable	
<b>Comments:</b>		

	<b>Item Status:</b>	<b>Status</b>
<b>Bypassed - Item:</b>	Health - Actuarial Justification	<b>Date:</b>
<b>Bypass Reason:</b>	Not Applicable	
<b>Comments:</b>		

	<b>Item Status:</b>	<b>Status</b>
<b>Bypassed - Item:</b>	Outline of Coverage	<b>Date:</b>
<b>Bypass Reason:</b>	Not Applicable Outline of Coverage Filing, The Outline is on the Forms Tab	
<b>Comments:</b>		

## READABILITY COMPLIANCE CERTIFICATION

**Name and Address of Insurer:**

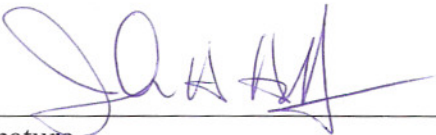
**The Order of United Commercial Travelers of America  
1801 Watermark Drive, Suite 100  
Columbus, Ohio 43215**

I hereby certify that the Flesch Reading Ease Test Score of the listed forms are as follows:

Type and/or Title of Form(s)	Form Number(s)	Flesch Score
Outline of Coverage	MSA OC 10	46.9

The type size of the text is at least 10-pointed leaded.

I also certify to the best of my knowledge and belief that the form is in compliance with the Insurance Code and with all other applicable requirements of the Insurance Department in this state.

  
\_\_\_\_\_  
Signature

\_\_\_\_\_  
Joseph Hoffman  
Name

\_\_\_\_\_  
Chief Executive Officer  
Title

**Consumer Notice**  
**The Order of United Commercial Travelers of America**

**Policyholder Service Office:** 1801 Watermark Drive, Suite 100  
Columbus, Ohio 43215-8619  
**Telephone Number:** 800-848-0123

**Name of Agent:** [Fred Smith]  
**Agent Address:** [123 First Street, Any Town, Arkansas]  
**Agent Telephone Number:** [555-555-1234]

**If we at The Order of United Commercial Travelers of America fail to provide you with reasonable and adequate service, you should feel free to contact:**

**Arkansas Insurance Department**  
**Consumer Services Division**  
**1200 West Third Street**  
**Little Rock, Arkansas 72201-1904**  
**1-800-852-5494 or 1-501-371-2460**

**Arkansas**  
**Rule and Regulation 19 Certification**

Title of Form(s)

Form Number

Outline of Coverage

MSI OC 10 AR

I Hereby certify that the above noted forms meet the provisions of Rule and Regulation 19, the Unfair Sex Discrimination in the State of Insurance.

A handwritten signature in blue ink that reads "Christopher M. Moser". The signature is written in a cursive style and is positioned above a horizontal line.

Signature

Christopher M. Moser

Name

Compliance Analyst

Title

**Arkansas**  
**Rule and Regulation 49 Certification**

Title of Form(s)

Form Number

Outline of Coverage

MSI OC 10 AR

I Hereby certify that the above noted forms meet the provisions of Rule and Regulation 49, the Life & Health Guaranty Association Notice.



Signature

Christopher M. Moser

Name

Compliance Analyst

Title